



SOMAIYA
VIDYAVIHAR

K J Somaiya College of Arts & Commerce



K. J. SOMAIYA COLLEGE OF ARTS AND COMMERCE
VIDYAVIHAR, MUMBAI-77
(Autonomous)

**Re-accreditation by NAAC with 'A' Grade and CGPA 3.33 College with
Potential for Excellence by UGC
(Affiliated to University of Mumbai)**

Action Taken Report (ATR) based on Feedback Analysis: 2020 - 21

The students' suggestions and the action taken are given below:

1. Teachers should be much more regular for lectures and the timetable provided must be followed. Office staff needs to be proactive in helping students' queries and issues in a cordial manner.

ATR: Teachers have been instructed about this in the regular meetings held by the Principal. Also the non-teaching staff is instructed about this issue as and when required.

2. Notes in the form of both hard & soft copy should be provided on time.

ATR: Photocopying services have been provided in the college (foyer) where students can seek the notes required.

3. A proper student redress mechanism should be developed so that the issues face by students are addressed in timely and effective manner.

ATR: The best way to address the issue is through Feedback system which is now online where in all the students are suppose to give their opinions about various aspects of the college. Apart from this college authorities are available to receive suggestions and complaints regularly. Moreover at the beginning of the First Year classes an Induction Program is organised in order to give proper guidance to the students about the college functioning and policies. (*Refer to feedback notices, induction program reports*)

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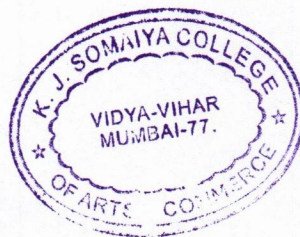
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4. Evaluation pattern should contain use of online exam method for internal examinations with increase in time duration.

ATR: The internal examination system is for 25 marks which focuses on interaction of the students with the teachers. So in this regard they are expected to submit projects or assignments to the teachers in person or else participate in viva.

In charge
Feedback Analysis Committee



I/C Principal
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Vidyavihar, Mumbai - 77